



# MONTE CECILIA HOUSING TRUST

Annual Report 2018/2019

# VISION

Everyone has access to adequate, affordable and secure housing.



# VALUES

**Tumanako**

Hope

**Tu Pono Toa**

Courageous Integrity

**Tika**

Justice

**Manaakitanga**

Hospitality

**Kotahitanga**

Team



# MISSION

**Monte Cecilia Housing Trust promotes housing justice for everyone in Aotearoa New Zealand by:**

Nourishing hope for and advancing a vision of adequate, affordable, secure, healthy, and permanent housing.

Providing high quality and culturally appropriate services to families with a housing need.

Participating in housing action and political advocacy initiatives.



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# CHAIR'S REPORT



It is estimated that 1 in 100 New Zealanders are homeless. That's around 41,000 people who are either without shelter, in temporary accommodation, sharing accommodation or living in uninhabitable housing.

In 2019 too many people in NZ continue to struggle, with the resultant impact on families being unacceptable in a country that purports to support all.

This year Monte Cecilia Housing Trust (MCHT) has continued to see a rapid growth in the demand for our services – whether housing, social services or advocacy. That is 626 families with 1621 children that we have assisted – a far cry from our humble, but very important given today, beginnings of 37 years ago.

Our housing stock continues to expand with our Housing team working hard to find homes that suit the myriad of needs that our families have – whether small one- and two-bedroom units, through to eight-bedroom homes. Once in these homes our Social Services team then work tirelessly to support the families to thrive.

And while its encouraging to see us be able to support as many of the families as we can, our ability to advocate for families and help them into homes provided by other organisations is a significant value add.

A huge thank you to our team who continue to provide such an invaluable service to our families.

Last year we started work on the Windrush development, it has been amazing to see it emerge from the building site and with the formal opening on the 10th October by the Prime Minister, the right honourable Jacinda Ardern we can start the property's next chapter helping 120 families each year.

Thank you to Jim Weir (Trustee) and Bernie Smith (MCHT CEO) for your focus and perseverance from the start - years before the first builder arrived on site. As to all our partners on this project, especially Mike Greer Homes and CBA Design – the effort has been greatly appreciated.

With Windrush opening the team will now be able to focus on not only everything they already have on their plates but excitingly starting to engage in a raft of other initiatives we feel will only help MCHT continue to grow. Whether in the communications, fundraising, property development or service offering space all have the potential to support and accelerate the work we already do. These initiatives are very exciting for MCHT!

I would also like to thank the board for their commitment to MCHT and at the same time acknowledge the amazing contributions the following people have made over an extended period of time.

While it's always sad to see people leave, your involvement with the trust has been amazing and your voice around the table missed – you leave a lasting legacy.

- **Louise Elia** – a tireless trustee for 14 years, always providing a strong iwi and social sector voice.
- **Malia Hamani** – for 11 years she has helped the board to better understand our Pacific Island communities, who make up the majority of those taking up our services.
- **Hope Simonsen** – has huge understanding of and mana within the housing/ social sector and was critical in helping ensure that as Bernie embarked on his tenure as CEO that he had the connections and support to help make the early phase of his change process a success.
- **Jim Weir** – what can you say, for 13 years Jim has been a cornerstone of the trust board. Always challenging convention, not afraid to make a tough call but also willing to listen and to give. Without his significant contribution (*whether effort or monetary*) Windrush would not have happened.

# ... 626 families with 1621 children that we have assisted – a far cry from our humble, but very important given today, beginnings of 37 years ago.

While only being on the board for a relatively short time, less than two years, the following two trustees have provided invaluable contributions.

- **Peter Burley** – his extensive construction expertise, relevant relationships and robust insights earlier in the Windrush development were key.
- **Mariota Smutz** – given his role at Housing NZ, Mariota has provided a useful voice for Wellington at a time when we needed to understand the changes that were occurring with the Labour/ NZ First/ Greens coalition.

Knowing that we would have this amazing trustee heritage stepping away from the board we have been busy selecting four new trustees, looking for a specific focus around social services, Iwi and Pacific

Island representation, central and local government expertise, legal and commercial capabilities. I am happy to confirm that we have found these people and I personally look forward to working with all of them over the coming year.

Having sat on the board for three years and as the chair for the last 12 months I am honoured to be associated with MCHT. The work of the trust is greatly needed, the vulnerable families we work with its heartening to know that every day our team is providing families of south and west Auckland with safe, affordable and warm homes.

kia kaha kia maia kia manawanui

**Ken Brophy**



*Windrush development*



# CHIEF EXECUTIVE REPORT



Tēnā koutou, Malo e lelei, Talofa lava.

What a year of change and growth for the Monte Team. I'm so proud & appreciative of my Trust Board's support, skills, professionalism and vision, but can't be prouder of our staff team who are so passionate and committed, daily changing lives, in fact I had just walked past our interview room & a women came out with a big smile saying thank you, thank you, thank you to our social worker following her, I myself couldn't help smiling because that reflects Monte Cecilia's vision & commitment for the past 37 years that every family is entitled to a home that is safe & secure, and here again another family with a house to call home.

Sadly Kiwi Build has been a big fail with more families than ever made homeless, over 12000 people on the Housing Wait Register, rents increasing creating further stress, debt and poverty, but Monte Cecilia keeps keeping on, being as creative as we can to find a long term housing solution, that is safe, warm, secure and sustainable. Sadly homelessness and poverty has been a growing issue for 30 plus years and is still growing, it's no long just a crisis but it is a moral outrage.

Our Advocacy service is our biggest service contribution to assisting those living in cars, lodges, overcrowded & substandard homes. Through this service staff assisted 1621 children & their families over this financial year, with 171 of these families assisted into long term warm, dry sustainable housing solutions.

Monte Cecilia in that same period assisted another 104 families into our emergency housing program with 70 then gaining a long term housing solution. With the opening of our new facility in October 2019 we'll be assisting over 200 families per year via our supported emergency housing program.

Affordable rentals for New Zealand's working poor are a very rare find which creates issues for these families finding an affordable rental when leaving our emergency / transitional housing. To assist our families Monte now has 165 social housing homes across South



& West Auckland we own only 23 of those properties and the rest we lease from private owners and a few from HNZC.

The challenge we and the homeless community are now facing is that not enough time, effort and focus is being put into the housing continuum where we've seen a huge focus on home ownership, but nothing on affordable rentals, nothing on shared equity or rent to buy. Families with a household income of \$60-80,000 are spending over 30%, recently I heard of a family spending 65% of their income just in rental costs without the normal day to day family living expenses this should not be happening in Aotearoa.

As a Trust our challenge when funding from government becomes as significant as it has, we need to ensure we remain true to our vision mission and values and that families who self-refer can continue to do that to ensure they are empowered to reach their full potential and that we don't just become another

government service. We are in the community for the community to serve and empower offering a future & a hope to those living hour by hour in crisis with a burden of hopelessness.

By going to our web site [www.montececilia.org.nz](http://www.montececilia.org.nz) you'll be able to read about our exciting new development plan to build 30 two bedroom self-contained apartments over 2018/19 and see the monthly progress steps right through to the opening.

## **All of this was made possible by the generosity of:**

***Jim & Mae Weir Family***  
**\$870,000**

***David Levene***  
**\$15,000**

***Catholic Caring Foundation***  
**\$200,000**

***Anonymous***  
**\$500,000**

***SkyCity***  
**\$125,000**

***Anonymous Family Trust***  
**\$50,000**

***Ted Manson Trust***  
**\$60,000**

***Ministry of Housing and Urban Development***  
**\$8.65 million ten year loan**

Who would believe we would be where we are today other than those who have faithfully committed their time, donations and expertise to get the Trust to where it is now as a sound business service with a social heart highly regarded & respected by representatives in central & local government as well as in the community housing & social services not for profit sector while remaining true to our Vision, mission & values

On reflection it's a moral outrage that the expansion of Monte Cecilia Housing Trust is needed and required to meet the growing demand of homeless families, we can only hope, pray and work toward our vision where every family in Aotearoa has access to adequate, affordable and secure housing at which point we have done ourselves out of a job

Thank you, we truly appreciate your on going support  
***Bernie Smith***



# ABOUT US

Our overall aim is to ensure a successful transition to long term, warm, dry, secure & sustainable housing so that families can better determine their own futures.



Monte Cecilia Housing Trust is a not for profit community housing provider. We make a positive difference to the lives of homeless people by delivering secure housing. We own and lease more than 165 dwellings and over one night in the middle of winter we had, 632 children and their parents or 950 people sleeping in a warm dry safe Monte housing option in Auckland. We have a range of housing services that support low income families to find affordable and appropriate housing as well as preparing them to manage their own home. Our services range from housing advice and referral, advocacy for sustainable housing, to offering a limited range of housing available in Trust properties.

Our service delivery model enables low income families with a serious housing need to have access to safe and affordable emergency housing for up to 3 months. During this time, families contribute to a savings programme, develop skills in household management and benefit from comprehensive family support services through our supportive housing programme. Families are able to stabilise their living situation as we assist them to transition towards independent housing, either in a state house or private rental.

Our wrap around services to support homeless families include: financial literacy, parenting programmes, household management, cooking classes, family goal setting and job seeking. We are a Class 1 provider under the Charitable Housing Regulatory Authority (CHRA) and a registered charity.

## Properties we manage:

The properties we manage include:

- 1. Properties owned by us** - These properties provide an asset base and greater security to those we house.
- 2. HNZC properties owned by the Government, but leased and managed by us.** HNZC set's the subsidized lease cost and tenants rent is set at 25% of their household income.

- 3. Leasehold properties we source from the private rental market** and sublet to eligible applicants and only obtainable with MSD Income Related Rental assistance, the tenant contributes 25% of their household income.

## Services we provide

- 1. Social Services** - we provide social worker assistance to help families needing assistance with their life plans and to move forward. We are able to link our tenants with support services such as counselling, financial literacy advice or with other community organisations who can be part of bringing hope and transforming lives.
- 2. Property Management Services** – we have hands on, comprehensive approach in managing around 165 properties, covering private residential, social housing and emergency housing facilities as part of our own in-house portfolio. We assist private landlords who lease their properties to us to successfully manage their properties. We engage:
  - Tenancy selection and management
  - Property inspections
  - Rent collection & arrears management
- 3. When it comes to Social Services Support, a specialised and compassionate approach to property and tenancy management is needed.** We aim to closely follow Community.
- 4. Housing Aotearoa's Best Practice guide** in social housing provision and meet our CHRA registration obligations.

We invite organisations to discuss opportunities for partnering with us to find ways of serving their communities by developing under-utilised land to meet the growing need for affordable housing for families and communities. As an accredited social housing provider, we often work with some of New Zealand's most vulnerable people.



# 2018/19 AT A GLANCE

## Emergency/Transitional Housing Options in South/West Auckland

We have 36 houses that are used for Emergency Housing. We offer 12-14 weeks supported accommodation in South and West Auckland while we & our residential family look for a longer term warm, dry, secure sustainable housing solution.

There is an expectation families will engage in some or the entire wrap around support training examples below:

- Financial Literacy / Computer Literacy
  - Tenant Readiness / Family goal setting
  - Cooking & Sewing classes / Employment opportunities
  - Parenting / English as a second language / NZ Licence
- (These are examples only and dependent on tutors and availability of training slots)

## Social Housing options across South and West Auckland

The team at Monte Cecilia do their best to find families a long term housing solution, either in one of our homes in South Auckland or West Auckland, a HNZN home or a private rental. We expect the family to assist us in that search, which unfortunately may not be in their suburb of choice because of the Auckland housing shortage/crisis.

Monte Cecilia continues to support the family for 3 months or longer if assistance is required to meet their family goals after moving into their home.

Families moving from Emergency/Transitional housing into a long term housing solution creates a warm dry safe home for another family in need to move into.

Monte Cecilia housed 171 families into longer term warm, safe and sustainable housing options.

## Advocacy/Facilitation Services

Monte's services reach as far South as Pukekohe and as far West as Ranui / Henderson. Most of our referrals are self-referrals, however, 69 referrals came from Work

and Income NZ, 50 from Family Works, 38 from Health Services, 48 from other social services, and 35 from other referral services. This reflects that Monte Cecilia is well regarded, that we follow through and are child centred, family focused and community oriented.

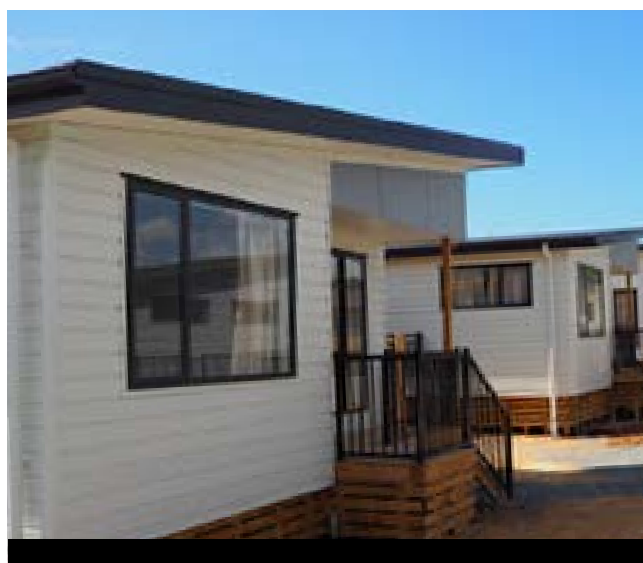
626 families utilised the services between 2018 and 2019. These families included 1621 Children or which fifty nine percent were seven years of age and under.

37% of families were primarily Samoan in ethnicity, 28% were Maori, 23% represented other Pacifica peoples, and 12% other ethnic groups.

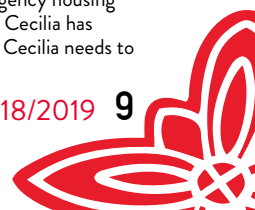
Overcrowding was the biggest issue representing families in crisis with 37% of referred families facing this. 28% of families were living in a boarding house, 8% had been evicted, 6% were living in substandard housing, 5% were living in a garage, shed or caravan, and 16.5% varied between not being able to afford a rental, their tenancy was terminated or they were living transient.

Through Montes advocacy/facilitation services we housed 171 families into long term sustainable housing that did not involve emergency motels or transitional housing.

Monte Cecilia is proud of the fact that in spite of limited resources we were able to house 275 families through our total services adding to the thousands we've housed over our history.



\*\*Emergency housing is what Monte Cecilia has provided for 37 years, in 2016 the then government of the day decided to call supported emergency housing transitional housing & emergency housing for those that ended up unsupported in motels without consultation with the provider sector. Monte Cecilia has maintained the families using our services are in crisis & continue to declare a Family Emergency has occurred creating homelessness & Monte Cecilia needs to pull out all stops to find a long term, warm & sustainable housing solution that the family can call home.



# OUR SUCCESS STORIES

## Family forced to sleep in their car

Referred by Work and Income due to overcrowding in a temporary Housing New Zealand house, where they were sleeping on the floor of the dining room, Lucy\*, Peter\* and their child met with a Monte Cecilia Social Worker for an assessment.

With motels full and the temporary housing at an end, the couple were forced to sleep in their car until arrangements could be made. Fortunately, Monte came the following day with approval for a suitable place to home the family. They were offered a transitional house and moved in within the week.

*\*Lucy and Peter not their real names.*



## OVERCROWDED HOUSING SITUATION

Moana\* was almost full-term in her pregnancy with her third child, when she had to leave the home she shared with her sister, as she was moving to Australia. Moving into her parents' home with her husband and children, they shared a mattress on the kitchen floor in the Housing New Zealand home.

After giving birth to a healthy baby, they assessed their situation and knew that the living arrangements were less than suitable. After speaking to a Monte Cecilia Social Worker, they gained transitional housing - a short term solution that provided them with a little breathing space.

Having settled into transitional housing, the family were forced to move once again - this time, with a happier outcome. A new social housing home was provided and their social worker helped set them up with furniture and their application for Moana's husbands' work visa.

## HAPPY HOME OUTCOME

After her sister gained support from Monte Cecilia, Allison\* knew she could ask for help in attempting to leave her Housing New Zealand house, owing to ongoing family tensions and overcrowding. With her two young daughters, Allison moved from place to place, mainly staying with relatives as she coped with her overwhelming situation.

With help from her Monte Cecilia Social Worker, she was able to gain access to the Social Housing Register and Monte's transitional housing. After four weeks in her temporary home, the Monte team were able to offer Allison a home with a backyard that reminded her of her own childhood, offering her the chance to recreate happy memories with her daughters.

*\*Allison not her real name.*



# FAMILY EXPERIENCES

## SINGLE MUM TURNS LIFE AROUND

Sandra\* is a single Mum with five kids (5yrs-14yrs). For five years they were living in a three bedroom HNZ home and they only used two of the bedrooms. The third bedroom was not liveable, it was mouldy and cold. When she asked for a transfer, she was told to go look for a private rental, which she did.

For a year paying high rent at the private rental, she was struggling to make ends meet as she didn't have much money left over after the rent went out. She was going to WINZ every week for a food grant. She ended up in a lot of debt and would borrow money to pay for other bills like power and water.

Sandra was so stressed she ended up with high blood pressure. She decided to give Monte a call.

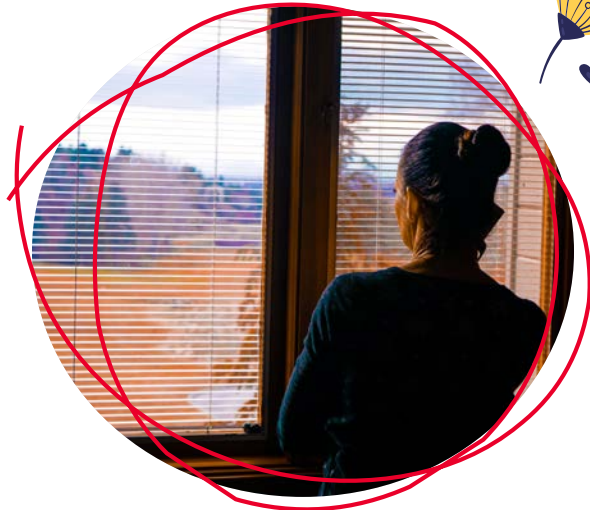
She applied and waited a month before she was offered Transitional housing.

She enjoyed living at Monte's Emergency so much that she said she didn't need to go to WINZ for any more food grants as she had enough money left over each week.

She was only in Emergency for a month when she got offered a Monte Community House, which she so thankfully accepted.

Today Sandra tells us that she hasn't taken any more pills for her high blood pressure. She is so happy and very grateful to Monte for all the help she's been getting. Her debts have gone from \$12000 down to \$5000.

*\*Sandra not her real name.*



## Helping break through barriers

With his children in Oranga Tamariki, George\* needed support in bringing them back into his Whānau. He came to Monte Cecilia for support in this complex matter and reintegration process. After his divorce, the family, originally from Ruapehu, relocated to Auckland with George's parents. George had a number of challenges to address, including finding a suitable home for his children.

George faced numerous hurdles during this emotional and challenging process, including the hours he worked, the salary he earned and his plans for the future being accepted by WINZ. His job as a truck driver allowed him to sleep on the road, but a lack of permanent address created another barrier to qualify for support.

With the ongoing help of a dedicated Monte Cecilia social worker, he was able to procure and produce the relevant documents required to gain access to the many services he required to support his children. After an agonising three-month wait, George was accepted onto the housing register and offered transitional housing by Monte. With new flexible

working hours, a safe and warm home, George is able to take care of the children three days a week, with a plan to have them full time taking shape.

As one of our most challenging situations to date, George expressed his joy at having Monte Cecilia to support him with more than just housing, but a new life with his whanau.

*\*George not his real name.*



# Statement of Financial Performance

## Monte Cecilia Housing Trust For the year ended 30 June 2019

	NOTES	2019	2018
<b>Revenue</b>			
Donations, fundraising and other similar revenue		4,125,028	3,380,706
Rental Income		1,178,737	898,269
Interest, dividends and other investment revenue		451	4,851
Other revenue		82,684	25,703
<b>Total Revenue</b>		<b>5,386,900</b>	<b>4,309,529</b>
<b>Expenses</b>			
Volunteer and employee related costs		1,039,125	1,022,733
Costs related to providing goods or service		3,767,763	1,898,472
Administration		222,622	140,077
Depreciation		144,266	178,654
<b>Total Expenses</b>		<b>5,173,776</b>	<b>3,239,936</b>
<b>Surplus/(Deficit) for the Year</b>		<b>213,124</b>	<b>1,069,593</b>

# Statement of Financial Position

## Monte Cecilia Housing Trust For the year ended 30 June 2019

	NOTES	2019	2018
<b>Assets</b>			
<b>Current Assets</b>			
Bank accounts and cash		612,871	558,414
Debtors and prepayments		274,225	121,020
<b>Total Current Assets</b>		<b>887,096</b>	<b>679,434</b>
<b>Non-Current Assets</b>			
Property, Plant and Equipment		9,221,261	9,788,751
Capital Work in Progress		5,585,853	433,591
<b>Total Non-Current Assets</b>		<b>14,807,114</b>	<b>10,222,342</b>
<b>Total Assets</b>		<b>15,694,210</b>	<b>10,901,776</b>
<b>Liabilities</b>			
<b>Current Liabilities</b>			
Creditors and accrued expenses		28,732	162,168
Employee costs payable		88,373	94,404
Unused donations and grants with conditions		385,770	138,001
Current Portion of Term Loans		95,238	118,779
<b>Total Current Liabilities</b>		<b>598,113</b>	<b>513,351</b>
<b>Non-Current Liabilities</b>			
Loans		2,223,720	2,678,700
MHUD Loan		4,949,528	0
<b>Total Non-Current Liabilities</b>		<b>7,173,248</b>	<b>2,678,700</b>
<b>Total Liabilities</b>		<b>7,771,361</b>	<b>3,192,051</b>
<b>Total Assets less Total Liabilities (Net Assets)</b>		<b>7,922,849</b>	<b>7,709,725</b>
<b>Accumulated Funds</b>			
Accumulated surpluses or (deficits)		6,617,303	6,404,179
Reserves		1,305,546	1,305,546
<b>Total Accumulated Funds</b>		<b>7,922,849</b>	<b>7,709,725</b>



# Statement of Cash Flows

## Monte Cecilia Housing Trust For the year ended 30 June 2019

2019 ACTUAL \$      2018 ACTUAL \$

### Cash flows from Operating Activities

#### Cash was received from

Government Grants and Donations	4,125,028	3,380,707
Rental Income	1,261,421	1,020,761
Other Revenue		
Interests, dividends and other investment receipts	451	4,851
Goods and Services Tax (net)	(182,530)	(9,223)
Cash was applied to		
Payments to Employees	(1,214,335)	(1,135,200)
Payments to Suppliers	(3,532,958)	(1,875,401)
Interest Paid	(160,361)	(84,833)
<b>Net Cash from Operating Activities</b>	<b>296,716</b>	<b>1,301,662</b>

### Cash flows from Investing and Financing Activities

#### Cash was received from

Receipts from sale of PPE		
Receipts from sale of Investments		
Loans Received	4,949,528	722,713
Capital contributed from owners or members		

#### Cash was applied to

Purchase of PPE	423,226	(1,832,339)
Capital Work in Progress	(5,152,262)	(350,694)
Purchase of Investments		
Repayments of Loans	(462,132)	(646,054)
Funds held on behalf of Tenants	(618)	(4,736)
Capital repaid to owners or member		

## Statement of Cash Flows (contd)

	2019 ACTUAL \$	2018 ACTUAL \$
<b>Net cash from Investing and Financing Activities</b>	<b>(242,258)</b>	<b>(2,111,110)</b>
<b>Net increase/(decrease) in cash</b>	<b>54,458</b>	<b>(809,448)</b>
Cash at the beginning of the year	558,414	1,367,862
Cash at the end of the year	612,871	558,414
<b>This is represented by:</b>		
Bank Accounts and Cash	612,872	558,414
Investments		
<b>Closing Cash</b>	<b>612,872</b>	<b>558,414</b>

*Full audited accounts available at [www.montececilia.org.nz](http://www.montececilia.org.nz)*



## Monte Cecilia Housing Trust

Independent auditor's report to the Members

### Report on the Financial Report

#### Opinions

We have audited the annual financial report of Monte Cecilia Housing Trust (the entity), which comprise the statement of financial position as at 30 June 2019, the entity information, statement of service performance, the statement of financial performance, and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion:

- a) the reported outcomes and outputs, and quantification of the outputs to the extent practicable, in the statement of service performance are suitable;
- b) the accompanying financial statements give a true and fair view of the financial position of Monte Cecilia Housing Trust as at 30 June 2019 and of its financial performance, and cash flows for the year then ended in accordance with Public Benefit Entity International Public Sector Accounting Standards Reduced Disclosure Regime (IPSAS RDR).

#### Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (New Zealand) (ISAs (NZ)). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the entity in accordance with Professional and Ethical Standard 1 (Revised) Code of Ethics for Assurance Practitioners issued by the New Zealand Auditing and Assurance Standards Board, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other than in our capacity as auditor we have no relationship with, or interests in, the entity.

#### ACCOUNTANTS & ADVISORS

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William Buck Audit (NZ) Limited



**Responsibilities of the Board of Trustees**

The Board of Trustees is responsible on behalf of the entity for the preparation of the financial statements that give a true and fair view in accordance with Public Benefit Entity International Public Sector Accounting Standards, and for such internal control as the Board of Trustees determine is necessary to enable the preparation of the financial statements that is free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Board of Trustees is responsible on behalf of the entity for assessing the entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board of Trustees either intend to liquidate the entity or to cease operations, or have no realistic alternative but to do so.

**Auditor's Responsibilities for the Audit of the Financial Statements**

Our objectives are to obtain reasonable assurance about whether the financial statements are as a whole free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (NZ) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of these financial statements is located at the External Reporting Board (XRB) website at:

<https://www.xrb.govt.nz/assurance-standards/auditors-responsibilities/audit-report-8/>

This description forms part of our independent auditor's report.

The engagement director on the audit resulting in this independent auditor's report is Alison Anderson.

**Restriction on Distribution and Use**

This report is made solely to the entity's members, as a body. Our audit work has been undertaken so that we might state to the entity's members those matters which we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the entity and the entity's members, as a body, for our audit work, for this report or for the opinions we have formed.



**William Buck Audit (NZ) Limited**

Auckland

24 September 2019

# THANK YOU

As a Trust we would like to say a special thank you to all our staff, volunteers and Board Members who have served over the last year. Thank you for your continued passion and dedication in supporting those in need through our services. As always, it has been a privilege working alongside you as we serve our community.

We certainly couldn't achieve all that we do in the community without the committed support of our partners. This journey is about building hope together and it is as we bring our skills and resources together, that we can walk alongside people, enabling them to see a future filled with hope and purpose.

Thank you to our sponsors and partners, from the philanthropic sector and from the business community (as listed in the back of this report), partners in Government and Council, together, we are making a difference resulting in Transformed Lives and Healthy Communities.

*Never doubt that a small group of committed people can change the world; Indeed, it is the only thing that ever has.*

*Margaret Mead (Anthropologist)*



**Monte Cecilia Housing Trust Accountant:**

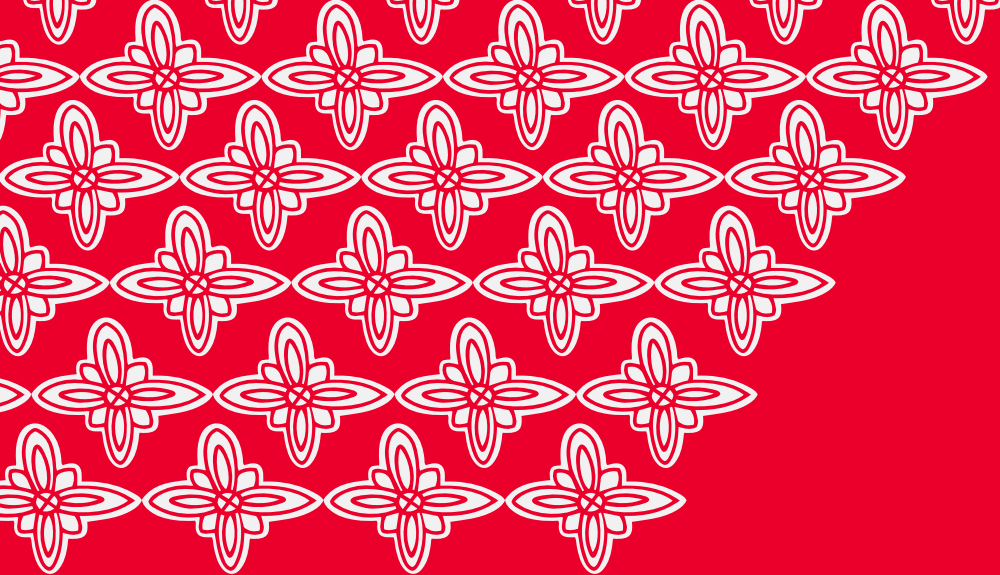


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**Monte Cecilia Housing Trust Book Keeper:**





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